

Gartner Rates MetraTech “Strong” in BSS Vendor Scorecard

WALTHAM, Mass - January 28, 2010 – MetraTech Corp., the innovative charging, billing, settlement and customer care product provider, has been awarded a “strong” rating by Gartner, the leading technology research and advisory company, in its *Dataquest Insight: Business Support System Market Overview and Strategic Scorecard for Vendors, 2009* report, which was published in December. This is the second year in a row that MetraTech has earned a high rating in the Gartner BSS report.

The report is based on an extensive survey of telecom operations and management systems and includes an analysis of 12 vendors. MetraTech and its MetraNet product achieved a “strong” overall rating and also scored “strong” in the categories of product strategy, sales strategy, product and service, market understanding, and market responsiveness and track record.

MetraNet’s unique ability to dynamically model business processes and financial models consistently enables its users to meet their business goals in a variety of markets including telecoms, cloud computing/SaaS, municipalities, financial services, public transport and others. Companies gain significant operational improvements in areas including billing management, settlement and customer care while cost-effectively meeting tight implementation deadlines.

“We believe Gartner’s continued strong rating reflects the growing awareness of our unique value proposition and momentum in the market,” said Scott Swartz, chief executive officer, MetraTech Corp. “Evidenced by a number of significant new customers last year, MetraNet is increasingly becoming the solution of choice for companies that need to address the billing and customer care challenges created by rapidly changing business models in a variety of industries.”

About MetraTech

MetraTech Corp. offers a new approach to charging, billing, settlement and customer care enabling organizations to embrace change without compromise. MetraNet, our flagship product, is unique in its ability to automate business processes and business models that address rapidly changing, complex or radical business strategies across any industry for an unlimited number of services. MetraNet is deployed globally, enabling diverse customers to build innovative and successful business models, securely collect revenue, and manage their entire customer lifecycle in some 12 languages, 26 currencies and 90 countries. MetraTech offers a variety of delivery options ranging from licensing to outsourcing. Headquartered in Boston, MetraTech has offices in San Francisco, Munich, Paris, Singapore, Rio de Janeiro and London. MetraTech is a venture-backed, privately held company

whose investors include Accel Partners, Bessemer Venture Partners, Meritech Capital and Vesbridge Partners. For more information, please visit www.metratech.com.

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