

For Immediate Release

MetraTech Helps LifeLock, Inc. Expand its Billing, Member Services and Partner Management Infrastructure

Leading Identify Theft Protection Company Leverages MetraNet to Support Rapid Growth

WALTHAM, Mass. and LONDON, August 3, 2009 – **MetraTech Corp.**, the innovative **charging, billing, settlement** and **customer care** product provider today announced that **LifeLock, Inc.**, a leader in proactive identify theft protection, has chosen **MetraNet™** as its billing, customer care and partner management solution.

“We have been in need of a system that can support our millions of customers and help us build on the credibility and trust we have won in the marketplace,” said Robert Krakauer, CFO of LifeLock. “MetraTech can reliably automate the billing of bundled subscription services, dynamically manage a wide range of complex revenue sharing arrangements and help us expand into sophisticated B2B offerings targeted at large enterprises.”

MetraNet provides LifeLock with the ability to quickly adapt to changes relating to customer and partner relationships; products, options and services sold; and the introduction of new business models. MetraNet empowers LifeLock to provide full life-cycle customer care including: pricing, billing, charging, settlement, customer inquiries, disputes, and adjustments. MetraNet also provides LifeLock with the ultimate in marketing flexibility, allowing new products, options and services to be configured in minimal timeframes.

With MetraNet, LifeLock can exactly map internal processes to changes in the business, while simultaneously allowing for the unique needs of LifeLock’s business. This approach allows LifeLock to manage the customer experience without imposing processes and functions not required, or which adversely impact LifeLock’s way of doing business, which ultimately enables a continuous competitive advantage.

“Billing and Customer Care are critical aspects of every company’s growth,” said Scott Swartz, founder and chief executive officer, MetraTech Corp. “We are delighted that LifeLock chose the MetraNet dynamic business modeling solution to support its explosive growth, extend the value of its member services and expand into new markets and offerings.”

About MetraTech

MetraTech Corp. offers a new approach to charging, billing, settlement and customer care enabling organizations to embrace change without compromise. MetraNet, our flagship product, is unique in its ability to automate business processes and business models that address rapidly changing, complex or radical business strategies across any industry for an unlimited number of services. MetraNet is deployed globally, enabling diverse customers to build innovative and successful business models, securely collect revenue, and manage their entire customer lifecycle in some 12 languages, 26 currencies and 90 countries. MetraTech offers a variety of delivery options ranging from licensing to **SaaS**. Headquartered in Boston, MetraTech has offices in San Francisco, Dusseldorf,

Why Compromise?

Paris, Singapore, Rio de Janeiro and London. MetraTech is a venture-backed, privately held company whose investors include Accel Partners, Bessemer Venture Partners, Meritech Capital, and Vesbridge Partners. For more information, please visit www.metratech.com.

About LifeLock®

LifeLock, Inc. (www.lifelock.com) is an industry leader in proactive identity theft protection. Since 2005, LifeLock has been providing consumers with the tools and confidence they need to help protect themselves when they have a good faith suspicion that they have been or are about to become a victim of identity theft. The company has a strong focus on educating consumers and working with law enforcement and elected officials to better understand the increasing threats of identity theft. A multiple award-winning organization, LifeLock has most recently been recognized by the American Business Awards as Best Overall Company and offering consumers the best new service (TrueAddress™).

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