



PRESS RELEASE

MetraTech Wins Two 'World Billing Awards' at Billing Systems 2005

MetraNe™ named 'Most Innovative Billing Product' and Swisscom Eurospot's MetraNet Implementation named 'Best Billing and Partner Management for a Non-Voice Service'

BOSTON, MA, April 21, 2005 — MetraTech®, the leading provider of Web Services-based billing, customer self-care, and partner management solutions today announced that it won top honors at the prestigious World Billing Awards 2005 ceremony held in London.

"We received a very large number of worthy nominations for 'Most Innovative Billing Product' and the competition was fierce, so MetraTech's win in this category is notable. The judging panel believes that their metadata-driven approach represents a significant development in billing methodology and is highly compatible with the evolving role of billing systems to cover end-to-end financial transaction management," said Hugh Roberts, consultant director of BSS/OSS events at IIR Telecoms and chairman of the Judging Panel.

The 'Best Billing and Partner Management for a Non-Voice Service' award was given to Swisscom Eurospot for their MetraNet billing and partner management deployment. This deployment implements their custom-negotiated, dynamically weighted and derivatively calculated hotspot commissioning model.

Hugh Roberts continued, "Most importantly, MetraTech's approach allows for greater agility in the development and fulfillment of new business models - a critical requirement in the new generation environment where complex multi-channel services will need to be deployed to ensure service provider profitability. The implementation of MetraNet for Swisscom Eurospot is a good example of this and was one of the most highly regarded of all the nominations we received in all categories. The participants in the project not only faced up to the challenges of complex partner management involved in the WiFi environment but also introduced new and highly effective business logic to allow for intricate, elegant and configurable commissioning structures. All in all a great service provider success story which fully deserved the win in the 'Best Non-Voice Billing and Partner Management Category'."

In addition to winning these awards, the MetraNet implementation for Premiere Global Services Inc. was the runner up for the 'Best CRM/Customer Care Offered' award.

The World Billing Awards were introduced by IIR, the Institute for International Research, to reward billing best practices and help raise awareness of the significance of the billing process. Now in their 9th year, these awards are widely regarded as the highest industry recognition of billing excellence.

In accepting the awards, Scott Swartz, President and CEO of MetraTech said: "Following the adage that 'old tools don't solve new problems' MetraTech built its metadata-driven platform with a fundamentally different approach. I would like to thank the judges for recognizing MetraNet as the most innovative billing product. We'd also like to thank Swisscom Eurospot for giving us the opportunity to provide them with a solution for their visionary approach to billing, partner management and hotspot commissioning."

About MetraTech

MetraTech Corp. provides the leading Web Services-based solution for billing, customer self-care, and partner management. MetraNet, MetraTech's modular flagship platform, empowers customers to invent new business models and enhance collaboration among IT, business groups and subscribers. MetraTech offers a variety of delivery options ranging from licensing to outsourcing. Headquartered in Boston, MetraTech has offices in San Francisco, Frankfurt, Paris and London. MetraTech is a venture-backed, privately held company whose investors include Accel Partners, Vesbridge Partners (formerly St. Paul Venture Capital), Meritech Capital, Bessemer Venture Partners and Lucent Venture Partners. For more information, please visit www.metratech.com.

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